# Feature Name: Customer Record Manager

## Feature Process Flow / Use Case Model

## Use Case(s)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Use Case ID:** | UC\_7.3.32 | | | |
| **Use Case Name:** | Edit customer record | | | |
| **Created By:** | Austin Delaney | | **Last Updated By:** |  |
| **Date Created:** | 2018-09-17 | | **Last Revision Date:** |  |
| **Actors:** | | Pet Manager, Pet Staff, Pet receptionist | | |
| **Description:** | | Updates the record of a customers information | | |
| **Trigger:** | | A customer gave the incorrect information or has reason to update their information | | |
| **Preconditions:** | | 1. User is logged into the system and has the correct permissions 2. Customer exists in the system 3. User has selected “Update customer record” from a list of options | | |
| **Postconditions:** | | 1. Incorrect customer data has been successfully replaced | | |
| **Normal Flow:** | | 1. Customer data is used to populate a form 2. Form is output to the user 3. User is able to input correct data 4. User saves changes to customer record 5. User is returned to previous menus | | |
| **Alternative Flows:**  **[Alternative Flow 1 – Not in Network]** | | 4a. User changed their mind for some reason   1. User is able to safely discard changes 2. Exit flow | | |
| **Exceptions:** | |  | | |
| **Includes:** | |  | | |
| **Frequency of Use:** | |  | | |
| **Special Requirements:** | |  | | |
| **Assumptions:** | |  | | |
| **Notes and Issues:** | |  | | |